T & C's Returns Policy – Sparkle Co Jewellery

Please choose your pieces carefully, make sure you read the description & details of the items you are purchasing.

A refund will not be issued due to change of mind.

If any item is damaged in transit or in anyway faulty, you must notify Willow & Co within 48 hours of receiving your product, to be eligible in receiving a replacement pair, refund or store credit for the same amount.

The decision made is upon discretion of the maker.

All pieces are made with care, please take into consideration that minor blemishes, marks or bubbles could occur, even with all the right precautions taken in place as the pieces are all handmade.

When purchasing Sparkle Co Jewellery, you are agreeing that you understand these conditions.